

RESIDENT COMPLAINT.
Aug 2017.

Barrett Daliah

From: Fernandes Frederico
Sent: 18 August 2017 10:20
To: [REDACTED]
Cc: Frontline; ESCS Support; Louca Giovanna; Besagni Paul
Subject: FW: FW: Service Request - [REDACTED]

Dear C. Mulayim,

Thank you for your e-mail, I am sorry to read of the parking related problems you are having in your road.

We are aware of some concerns about parking problems near this restaurant. I believe just this week, there was a well-attended meeting arranged by the restaurant owners with local residents, to discuss possible solutions going forward.

I have been advised that one of the options which will be trialled, is for customers of the restaurant to use a local school car park and there was wide believe that this would resolve many of the problems, of restaurant customers competing for parking space with local residents, especially in the evening?

We have also arranged a meeting with the restaurant owners and the Cabinet Member for Environment, Cllr Ahmet, in which we will discuss all of the issues which have been raised and identify if the solutions which have been discussed will be adequate.

However, if residents do still believe that parking controls should be extended later into the evening, then we would suggest that you organise a petition to be signed by as many other local residents as possible.

The petition should be titled: *Requesting extension to CPZ operating times* and should be submitted to the council and copied to your local ward councillors, so that they are aware of demand for the change. The petition will then be considered by the Cabinet Member for Environment, to be put on future CPZ works programme.

I appreciate that this may seem like a laborious task but as I am sure you are aware, parking is often a contentious issue and so we must have evidence of wider support for an extension to the CPZ times, before we can consider commissioning a consultation.

I hope this has been of assistance.

Kind regards,

Fred Fernandes
Parking Schemes Manager (Interim)

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P Please consider the environment before printing this email.

From: noreply@homesforharingey.co.uk [mailto:noreply@homesforharingey.co.uk]

Sent: 21 July 2017 23:01

To: cmulayim@hotmail.com

Subject: Thank You for your Feedback

Thanks for your Feedback

Dear Caner Mulayim

Your complaint will be reviewed by a Homes for Haringey Feedback Officer who will be case managing your complaint. You will receive another email with a case reference number and the name of your case manager within 2 working days.

The details of your complaint are below

- **NAME:** Caner Mulayim
- **EMAIL:** [REDACTED]
- **PHONE:** [REDACTED]
- **COMMENT:** I pay for parking my car ideally in front of my house or at least in my street peacefully however due to the number of non resident visitors coming to the Banc Restaurant on Clinton Street, it is almost impossible to find a place in my street which is Station Crescent. On top of that we are insulted and threatened by the people coming and parking in our street and have to reverse our car in our street to give way for other cars trying to find a parking space. Also they are parking on double yellow lines which blocks the roads dangerously. If the restriction can be extended to 22:30 instead of 18:30, and if the controls can be increased, this would help at least to reduce the problem a bit.
Many thanks
- **SUBMISSION DATE:** 21:51:55 21st July 2017

Regards

The Homes for Haringey Team